



Fourth Basic B.Sc. Nursing Examination, Winter - 2020  
MANAGEMENT OF NURSING SERVICES AND EDUCATION

Total Duration : Section A+B = 3 Hours

Total Marks : 75

SECTION - A & SECTION - B

- Instructions :**
- 1) Use **blue/black** ball point pen only.
  - 2) **Do not** write anything on the **blank portion of the question paper.** If written anything, such type of act will be considered as an attempt to resort to unfair means.
  - 3) **All questions are compulsory.**
  - 4) The number to the **right** indicates **full marks.**
  - 5) Draw diagrams **wherever necessary.**
  - 6) Distribution of syllabus in Question Paper **entire syllabus within the stipulated frame pattern is a mere guideline.** Questions paper's syllabus into any question paper. **that the Question is out of syllabus. As it is sake, the distribution has been done.**
  - 7) Use a common answerbook for **all sections.**

is only meant to be. The Question paper can be asked from any Students cannot claim only for the placement

SECTION - A (40 Marks)

1. Short answer question (**any five** out of six) : [5 × 5 = 25]
  - a) Role of nurse as a manager and her qualities.
  - b) Career opportunities in nursing.
  - c) Consumer Protection Act.
  - d) Current trends and issues in Nursing.
  - e) Job description.
  - f) Importance of Nursing protocols.
  
2. Long answer question (**any one** out of two) : [1 × 15 = 15]
  - a) i) Define hospital. [2]
  - ii) Discuss Role of hospital in comprehensive health care. [6]
  - iii) Explain the development of new management practices in Marketing of Specialty Hospitals. [7]

- b) i) Define budgeting. [2]  
 ii) List the purposes of budgeting. [5]  
 iii) Explain in detail about classification of budget. [8]

**SECTION - B (35 Marks)**

3. Short answer question (**any four** out of five) : [4 × 5 = 20]

- a) Performance appraisal.  
 b) Public relations in context of nursing.  
 c) Principles of adult learning.  
 d) Practice standards for nursing-INC (Indian Nursing Council)  
 e) Malpractice and negligence.

Long answer question (**any one** out of two) : [1 × 15 = 15]

- a) i) Define curriculum. [2]  
 ii) List the Records maintained by nursing educational institutes for students. [5]  
 iii) Discuss the INC norms for establishment of nursing educational institution.  
 b) i) Define Leadership. [2]  
 ii) Explain Leadership styles with examples. [5]  
 iii) Discuss use of collective bargaining in relations with Staff development & welfare. [8]

